



**NOTE:** The unit must be traveling at least 3 mph (5 km/h) before motor will engage. Kick to start to at least 3 mph (5 km/h) while applying the throttle to engage motor.

# **OWNER'S MANUAL**

Read and understand this entire manual before allowing child to use this product! For assistance contact Razor.

DO NOT RETURN TO STORE.

NOTE: Manual illustrations are for demonstration purposes only. Illustrations may not reflect exact appearance of actual product. Specifications subject to change without notice.

Please have your product along with the 19 character product I.D. code with you
before contacting Razor for warranty assistance and/or replacement parts.
Product I.D. Code:

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# **SAFETY WARNINGS**

▲ WARNING: Riding a RipStik Rush does present potential risks and caution is required. Like any riding product, a RipStik Rush has inherent hazards associated with its use (for example, falling off or riding it into a hazardous situation). Like any riding product, the RipStik Rush can and is intended to move and it is therefore, of course, possible to lose control or otherwise get into dangerous situations. Both children, and adults responsible for supervising them, must recognize that if such things occur, a rider can be seriously injured or die even when using safety equipment and other precautions. RIDE AT YOUR OWN RISK AND USE COMMON SENSE.

WARNING: PARENTAL AND ADULT RESPONSIBILITY AND SUPERVISION IS NECESSARY: Because products, like the RipStik Rush, can and do present potential hazards plainly associated with their use, it is well recognized THE NEED FOR EXERCISE OF PARENTAL RESPONSIBILITY IN SELECTING RIDING PRODUCTS APPROPRIATE TO THE AGE OF A CHILD, OR PARENTAL SUPERVISION IN SITUATIONS IN WHICH CHILDREN OF VARIOUS AGES MAY HAVE ACCESS TO THE SAME RIDING PRODUCTS, IS IMPORTANT. Not every product is appropriate for every age or size of child, and different age recommendations are found within this category of product which are intended to reflect the nature of the hazards and the expected mental or physical ability, or both, of a child to cope with the hazards.

# **WARNING:** NOT FOR RIDERS UNDER AGE 9 OR HEAVIER THAN 143 LB (65 KG). DO NOT EXCEED THE WEIGHT LIMIT OF 143 lb (65 kg)

— including backpacks and other items that might be carried. Exceeding the weight limit could injure the rider and damage the RipStik Rush. Rider weight alone also does not necessarily mean a person's size is appropriate to fit or maintain control of the RipStik Rush. Keep this product away from small children and remember that this product is intended for use only by persons who are, at a minimum, completely comfortable and competent while operating the product.

Razor recommends that children under the age of 9 not be permitted to use this product. This recommendation is based not just on age or weight or height; it reflects consideration of expected maturity and skills as well as physical size. The recommended rider age of 9 years or older is only an estimate and can be affected by the rider's size, weight, or skills — not every rider 9 years old or older will be suited to the product. Certainly, any rider unable to fit comfortably on the RipStik Rush should not attempt to ride it, but a parent's decision to allow his or her child to ride this product should be based on the child's maturity, skill, and ability to follow rules. Razor emphasizes that adults are strongly advised not to disregard Razor's recommendations or permit younger children to ride the RipStik Rush.

Keep this product away from small children and remember that it is intended for use only by persons who are, at a minimum, completely comfortable and competent while operating.

Persons with any mental or physical conditions that may make them susceptible to injury, impair their physical dexterity or mental capabilities to recognize, understand, and follow safety instructions and to be able to understand the hazards inherent in the use of any ride-on product, should not use or be permitted to use products inappropriate for their abilities. Persons with heart conditions, head, back or neck ailments (or prior surgeries to these areas of the body), or pregnant women, should be cautioned not to operate such products.

DO NOT EXCEED THE WEIGHT LIMIT OF 143 lb (65 kg). Rider weight does not necessarily mean a person's size is appropriate to fit or maintain control of the RipStik Rush.

#### **CHECK AND MAINTAIN PRODUCT CONDITIONS**

Before use, check to confirm that covers and guards are in place and in serviceable condition. Check that the wheels are free of flat spots from wear. The product should be maintained and repaired in accordance with the manufacturer's specifications, using only the manufacturer's authorized replacement parts, and should not be modified from the manufacturer's original design and configuration.

#### **ACCEPTABLE RIDING PRACTICES AND CONDITIONS**

Always check and obey any local laws or regulations which may affect the locations where the RipStik Rush may be used. Keep safely away from cars and motor vehicle traffic at all times. Only use where allowed and with caution.

Do not activate the remote unless you are on the RipStik Rush and in a safe, outdoor environment suitable for riding. **The RipStik Rush must be moving at least 3 mph (5 km/h) with the lever on the remote in the "Go" position before the motor will engage.** To push/kick start the RipStik Rush before engaging motor, it is recommended that the rider place forward foot on front deck and push start using rear foot (see page 7).

The normal powered top speed of this product will be approximately 10 mph (16 km/h), which can be affected by conditions, such as rider weight, inclines and battery charge level. Avoid excessive speeds that can be associated with downhill rides.

Ride defensively. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Be careful to avoid pedestrians, skaters, skateboards, scooters, bikes, children or animals who may enter your path, and respect the rights and property of others.

The RipStik Rush is intended for use on flat, dry surfaces, such as pavement or level ground, without loose debris, such as sand, leaves, rocks or gravel. Wet, slick, bumpy, uneven or rough surfaces may impair traction and contribute to possible accidents. Do not ride your product in mud, ice, puddles or water. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Avoid sharp bumps, drainage grates, and sudden surface changes.

Do not attempt or do stunts or tricks. The RipStik Rush is not made to withstand abuse from misuse, such as jumping, curb grinding or any other type of stunts. Racing, stunt riding, or other maneuvers also enhance risk of loss of control, or may cause uncontrolled rider actions or reactions.

Never allow more than one person at a time to ride the product.

Do not ride at night or when visibility is limited.

Never use near steps or swimming pools.

Do not allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts or wheels while the motor is engaged.

# **SAFETY WARNINGS**

Do not touch electric motor when in use or immediately after riding.

Never use headphones or a cell phone to talk or text when riding.

Never hitch a ride with a vehicle.

Do not ride your product in wet or icy weather and never immerse in water, as the electrical and drive components could be damaged by water or create other possibly unsafe conditions. Never risk damaging surfaces, such as carpet or flooring, by use of a RipStik Rush indoors.

#### PROPER RIDING ATTIRE

Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, kneepads and wrist guards. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, long pants, and gloves are recommended. Always wear athletic shoes (lace-up shoes with rubber soles) and keep shoelaces tied and out of the way of the wheels and motor. Never ride barefooted or in sandals.

#### **USING THE CHARGER**

The charger supplied with the product should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the product must not be charged until the charger has been repaired or replaced.

Use only with the recommended charger.

Use caution when charging.

The charger is not a toy. Charger should be operated by an adult.

Do not operate charger near flammable materials.

Unplug charger and disconnect from product when not in use.

Always disconnect from the charger prior to wiping down and cleaning your product with damp cloth.

**WARNING:** AAA BATTERIES This product contains AAA batteries. A swallowed AAA battery can cause internal chemical burns. Dispose of used batteries immediately. Keep new and used batteries away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

Batteries included for remote - adult attention for installing, changing and disposal.

Batteries should only be installed or replaced by an adult.

Loose batteries could present a choking hazard and should be kept away from small children.

Dispose of batteries properly.

FAILURE TO USE COMMON SENSE AND HEED THE ABOVE WARNINGS FURTHER INCREASES RISK OF SERIOUS INJURY. USE AT YOUR OWN RISK AND WITH APPROPRIATE AND SERIOUS ATTENTION TO SAFE OPERATION. USE CAUTION.

# **BEFORE YOU BEGIN**

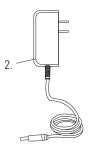
Remove contents from box. Remove the separators that protect the components from damage during shipping. Inspect the contents of the box for scratches, or dents that may have occurred during shipping. Because the RipStik Rush was 99% assembled and packed at the factory, there should not be any problems, even if the box has a few scars or dents.

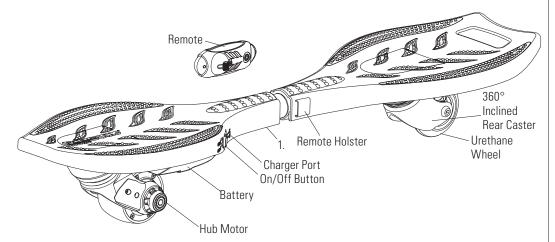
MAKE SURE POWER BUTTON IS TURNED "OFF" BEFORE CONDUCTING ANY ASSEMBLY OR MAINTENANCE PROCEDURES.

### ☐ Estimated Assembly and Set-Up Time

Allow up to 5 minutes for assembly, not including initial charge time. Allow up to 6 hours for charge (see page 6 for charging information).

Charger (Note: Charger design may vary from one shown)





A WARNING: DO NOT USE NON-RAZOR PRODUCTS WITH YOUR RAZOR RipStik Rush. The RipStik Rush has been built to certain Razor design specifications. The original equipment supplied at the time of sale was selected on the basis of its compatibility with the frame and all other parts. Certain aftermarket products may not be compatible and will void the warranty.

Note: RipStik Rush must be moving at least 3 mph (5 km/h) while holding the lever on the remote in the "GO" position for motor to engage.

### **Product ID Locations:**

(See locations to the left)

- 1. Underneath Product
- 2. Charger
- 3. UPC Side of Box (Not Shown)

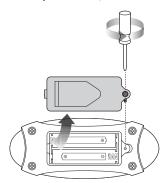
#### **Box Contents:**

- RipStik Rush
- Remote
- Two (2) AAA Batteries
- Charger
- Owner's Manual

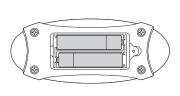
# **ASSEMBLY AND SET-UP**

## ☐ Installing and Replacing Remote Batteries

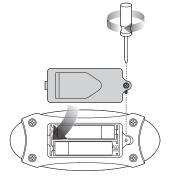
Tool Required: Phillips Screwdriver (not included)



**1** Using a Phillips screwdriver, loosen the screw from the top of battery cover. Remove the battery cover and set aside.



**2** To install batteries, insert two (2) AAA batteries (included) into battery housing. If replacing batteries, remove and discard the old batteries before inserting new batteries.

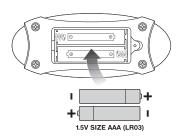


**3** Replace the battery cover and tighten the screw using a Phillips screwdriver.

### **A** WARNING:

- AAA batteries included for remote - adult attention for installing, changing and disposal.
- Batteries should only be installed and replaced by an adult.
- Loose batteries could present a choking hazard and should be kept away from small children.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (ni-cad, ni-mh, etc.) batteries.
- Dispose of batteries properly.

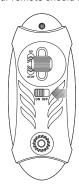
**Note:** Batteries are not covered under the Limited Warranty.



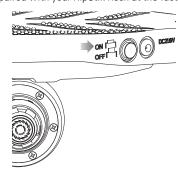
**Note:** When installing the batteries, please pay attention to the batteries' positive and negative side which must align with the positive and negative markings in the battery housing.

### □ Remote Pairing Confirmation

Note: Your remote should have been paired with your RipStik Rush at the factory.

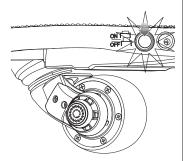


**1** Turn the power switch on the remote to the **ON** position.



**2** Press power button on the product to the **ON** position.

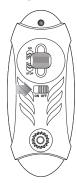
If the power button on the product is **solid** red, then the product has been successfully paired at the factory and no further steps are needed.



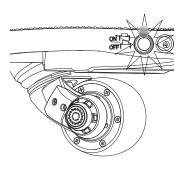
**3** If power button on product is flashing, leave power button on the product in the **ON** position. See Pairing the Remote section on page 5 for pairing instructions.

# **ASSEMBLY AND SET-UP**

# ☐ Pairing the Remote



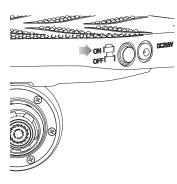
**1** Turn the power switch on the remote to the **OFF** position.



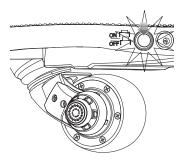
**2** Press the power button on the product to the **ON** position for about 2-3 seconds. The light on the power button should now be flashing quickly.



**3** Move the lever on the remote to the **STOP** position and **HOLD**. Do not let go of the lever. Turn the power switch on the remote to the **ON** position.



**4** If the light on the power button on the product is **SOLID**, your remote has been successfully paired.



**5** If the light on the power button continues to flash quickly, turn the power switch on the remote to the **OFF** position and repeat steps 2-3 until the remote is paired.

**Note:** Contact Customer Service if you experience any issues with pairing the remote.

# **CHARGING THE BATTERY**

Your RipStik Rush may not have a fully charged battery; therefore you must charge the battery prior to use. Be sure to charge the battery in a clean, dry location away from direct sunlight, flames or sparks.

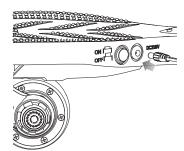
- Initial charge time: 6 hours.
- Recharge time: up to 5 hours, even if the light turns green. Recommended maximum charging time is 24 hours.
- Always charge the battery immediately after riding.
- Fully charge battery before storing for extended periods of time.
- Unplug charger from the wall outlet when not in use.
- Failure to recharge battery periodically may result in a battery that will not accept a charge.
- Make sure the power button is turned **OFF** when product is not in use. If the power button is left on for an extended period of time, the battery may reach a

LED light

stage at which it will no longer hold a charge.

- Run time: Up to 40 minutes of continuous ride time. Run time may vary depending on riding conditions, rider weight, climate, and/or proper maintenance.
- Constant starting and stopping may shorten ride time.
- Battery life can vary depending on proper maintenance and usage of the unit.
- Do not charge at or below 32°F (0°C).

- Do not allow charger or battery pack to overheat. If they seem warm, allow to cool down. Charge only at room temperature.
- Do not place product or charger in the sun or warm environment. Keep at normal room temperature.





Charger (Note: Charger design may vary from one shown)

1 Plug the charger plug into wall outlet. The light on the charger should be green.

Note: If green light (LED) does not turn on, try a different outlet.

2 Note: Make sure power button is

in the **OFF** position. Plug the charger into the charger port. The light on the charger should turn red during charging. The light will turn green again when charging is complete.

**A WARNING:** Use ONLY with the recommended charger. Batteries are only to be charged under adult supervision. The charger is not a toy. Always disconnect the charger before wiping down and/ or cleaning the RipStik Rush with a damp cloth.

The charger supplied with the RipStik Rush should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the RipStik Rush must not be charged until it has been repaired or replaced.

Chargers have built-in overcharge protection to prevent battery from being overcharged.

Wall outlet - Green (stand by)

Wall outlet and product -Red (charging)

Wall outlet and product -Green (charged)

**Note:** Continue charging product even if light turns green prior to 6 hours.

**A WARNING:** Battery charge can deplete over time. Periodically recharge battery when not in use.

Model	Voltage	Capacity	Charge	Operating
	(Nominal) Vdc	(Nominal) Ah	Temperature Range	Temperature Range
RipStik Rush	21.6	2.5	0° to 45°C 32° to 113°F	-20° to 60°C -4° to 140°F

# PRE-RIDE CHECKLIST

#### Wheels Safety Gear Periodically inspect the wheels for excessive wear. Always wear proper protective gear, such as an approved safety helmet. Elbow pads, kneepads and wrist guards are recommended. Always wear athletic shoes (lace-up shoes with Check for cracks or broken connections. Although broken rubber soles) and keep shoelaces tied and out of the way of the frames are rare, it is possible for an aggressive rider to run into wheels, motor and drive system. NEVER RIDE BAREFOOTED OR IN a curb or object and wreck, crack or break a frame. Get in the SANDALS. habit of inspecting your product on a regular basis. Laws and Regulations **Hardware/Loose Parts** Always check and obey any local laws or regulations. Before every ride, check all parts, such as nuts, bolts, Insurance fasteners, etc., to ensure they are secure and assembled correctly. There should not be any unusual rattles or sounds Do not assume that your existing insurance policies necessarily from loose parts or broken components. If the product is provide coverage for product use. Check with your insurance damaged, do not ride. Reference "Safety Warnings" on company for information regarding insurance. pages 1 and 2 of this manual. Storage Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when not in use.

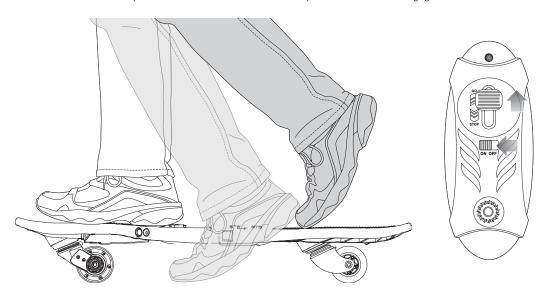
## **USAGE**

#### □ How to Ride

Do not activate the remote unless you are on the RipStik Rush and in a safe, outdoor environment suitable for riding.

Turn power button to the "ON" position for both the RipStik Rush and the remote.

Place one foot on the front deck plate and with the other foot, push (kick start) RipStik Rush **while** holding the lever on the remote in the "GO" position. Place other foot on rear deck plate once motor has engaged.



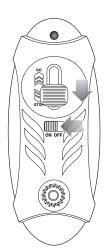
Note: RipStik Rush must be moving at least 3 mph (5 km/h), with lever on remote in GO position, for motor to engage.

### ☐ How to Stop

The RipStik Rush, like regular RipStiks or skateboards does not have a conventional "brake", however the RipStik Rush can coast to a stop or can use "dynamic motor braking" to slow more quickly.



**1** While riding, release the remote lever and it will return to the "NEUTRAL" position. The product will slow to a stop with motor resistance.



**2** To slow more rapidly to a stop, move the remote lever down to the "STOP" position and hold. This will engage dynamic motor braking and the product will slow down more quickly.

**Note:** Stepping off the product also works to stop. Releasing the remote lever will cut power to the motor.

**Note:** As an additional safety feature, the RipStik Rush is designed to cut power to the motor when the lever on the remote is in the "STOP" or neutral position.

**Note:** Motor will re-engage, (without having to kick start), if the remote is in the "GO" position **before** RipStik Rush has slowed down to **under 3 mph (5 km/h)**.

**Note:** Practice riding only in wide open areas clear from curbs, parking blocks and other obstacles. Impacting the wheels against any hard surface can damage the wheels. Wheels are not covered under the limited warranty.

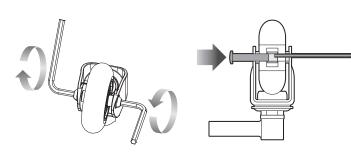
# **REPAIR AND MAINTENANCE**

### Before beginning repair or maintenance:

- Read the instructions
- Disconnect charger
- Turn the power button OFF
- Exercise caution around exposed parts
- Contact Razor Customer Service if unsure about any repair or maintenance

# ☐ Rear Caster Wheel Replacement

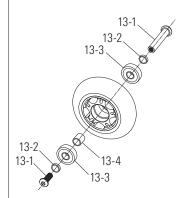
Tools Required: Two (2) 5 mm Allen Wrenches (not included)



**1** Turn product over. Using two (2) 5 mm Allen wrenches, loosen coupling bolt and remove wheel from caster.

**2** Insert replacement wheel into caster.

**Note:** Make sure all three (3) spacers are aligned with the holes in the bearings before inserting the coupling bolt. Secure tightly into place.



#### Wheel

13-1 Coupling Bolt

13-2 Small Spacer (x2)

13-3 Bearing (x2)

13-4 Large Spacer

# ☐ Rear Caster Replacement

Tools Required: Phillips Screwdriver and 24 mm Socket Wrench (not included)



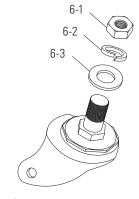
**1** Turn product over. Using a Phillips screwdriver, remove the three (3) screws attaching the deck plate to the platform.



**2** Turn product over. Using a 24 mm socket wrench, loosen the nut on the caster and remove caster.



**3** Insert replacement caster. Secure in place with nut removed in step 2. Reattach wheel to caster (Refer to Rear Caster Wheel Replacement above).



### Caster

6-1 Locknut

6-2 Spring Washer

6-3 Flat Washer



**4** Re-attach the deck plate to the platform with the three (3) screws removed in step 1.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# **REPAIR AND MAINTENANCE**

**AWARNING:** Risk of fire - no user serviceable electric parts.

# ☐ Battery Care and Disposal

- Do not store in freezing or below freezing temperatures. To properly maintain your battery and ensure maximum battery life, carefully read the "Charging the Battery" section on page 6 of this owner's manual.
- Battery pack should not be disassembled, crushed, punctured, opened or otherwise mutilated.



CONTAINS LITHIUM-ION BATTERY PACK. BATTERIES MUST BE RECYCLED.

**Disposal:** Your Razor RipStik Rush uses a lithium-ion battery pack which must be recycled or disposed of in an environmentally safe manner. Do not dispose of a battery pack in a fire. The battery pack may explode. Do not dispose of a battery pack in your regular household trash. The incineration, land filling or mixing of batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a federal or state approved lithium ion battery recycler.

### □ Charger

The charger supplied with the RipStik Rush should be regularly examined for damage to the cord, plug, enclosure and other parts and in the event of such damage, the product must not be charged until it has been repaired or replaced.

Use ONLY with the recommended charger.

### ■ Wheels

Wheels and drive system are subject to normal wear and tear. It is the responsibility of the user to periodically inspect wheels for excess wear and replace hub motor as required.

### □ Replacement Parts

The most frequently requested replacement parts are available for purchase at some Razor retail partners. For the complete selection of replacement parts visit www.razor.com.

### □ Repair Centers

For a list of authorized Razor repair centers:

- Check online at www.razor.com.
- Additional Customer Service contact information is listed on the back of this manual.



### **Recycling Lithium-ion**

Batteries: Lithium-ion batteries are recyclable. You can help preserve our environment by returning your used rechargeable batteries to the collection and recycling location nearest you.

#### In the US and Canada only:

For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit http://www.call2recycle.org

**Caution:** Do not handle damaged lithium-ion batteries.

# TROUBLESHOOTING GUIDE

\*Unit(s) should be turned **OFF** and <u>fully</u> charged <u>prior</u> to doing any troubleshooting. **NOTE:** All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Does not work out of the box	Unit must be traveling at least 3 mph (5 km/h) before motor will engage	Kick to start to at least 3 mph (5 km/h) while holding the lever on the remote tn the "GO" position to engage motor.
	Product not paired with remote	Check for loose connections/wires underneath the deck plate.
No longer works	No lights on charger	Check power to wall outlet and/or try a different outlet.
	Undercharged battery	Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger
	Battery will not hold a charge	Turn product over. Turn the power switch on the remote and power button on the product to the <b>ON</b> position. Move the lever on the remote to the <b>GO</b> position and hold. Manually (use caution) spin the rear wheel forward. If motor engages - replace battery.
Short run time/runs slow	Riders weight	Do not exceed 143 lb (65 kg) maximum weight limit.
	Riding conditions	Use only on flat, dry surfaces. Avoid inclines and areas with heavy debris.
	Battery not fully charged	Charge product - refer to page 6 for charging information.
	Old/damaged battery	Replace battery.
		Charge battery at least once a month when not in use.

For more troubleshooting tips, a list of available replacement parts or to locate an authorized Service Center in your area, visit our website at www.razor.com or call toll free +1 866-467-2967 to speak to a live Customer Service Representative.

NOTICE: INSURANCE
YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR
ACCIDENTS INVOLVING THE USE OF THIS SCOOTER/ELECTRIC
RIDE-ON PRODUCT. TO DETERMINE IF COVERAGE IS PROVIDED,
YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT.

# **FCC COMPLIANCE**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**A WARNING:** Changes or modifications to this product not expressly approved by Razor USA LLC, could void the user's authority to operate the equipment.

# WARRANTY

### **Razor Limited Warranty**

The manufacturer warranties this product to be free of manufacturing defects for a period of 90 days from date of purchase. This Limited Warranty does not cover normal wear and tear, wheel, or any damage, failure or loss caused by improper assembly, maintenance, storage or use of the electric product.

This Limited Warranty will be void if the product is ever:

- used in a manner other than for recreation or transportation;
- · modified in any way;
- · rented.

The manufacturer is not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product.

Razor does not offer an extended warranty. If you have purchased an extended warranty, it must be honored by the store at which it was purchased.

For your records, save your original sales receipt with this manual and write the serial number below.

# **CUSTOMER SERVICE CONTACT INFORMATION**

**Need Help?** Visit our website for product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed below:

#### **AMERICAS**

Razor USA LLC P.O. Box 3610 Cerritos, CA 90703 USA

+1 866 467 2967

Monday - Friday 8:00 AM - 5:00 PM Pacific Time customersupport@razorusa.com

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