

# **OWNER'S MANUAL**

### Read and understand this entire manual before allowing child to use this product! For assistance contact Razor. DO NOT RETURN TO STORE.

NOTE: Manual illustrations are for demonstration purposes only. Illustrations may not reflect exact appearance of actual product. Specifications subject to change without notice.

Please have your product along with the 19 character product I.D. code with you before contacting Razor for warranty assistance and/or replacement parts. Product I.D. Code: \_\_\_\_\_\_ - \_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

# CONTENTS

Safety Warnings	1-2
Before You Begin	
Assembly and Set-Up	
Charging the Battery	
Pre-Ride Checklist	

# SAFETY WARNINGS

**WARNING:** Riding an electric motorbike does present potential risks and caution is required. Like any riding product, the RSF350 has inherent hazards associated with its use (for example, falling off or riding it into a hazardous situation). Like any riding product, the RSF350 can and is intended to move and it is therefore, of course, possible to lose control or otherwise get into dangerous situations. Both children, and adults responsible for supervising them, must recognize that if such things occur, a rider can be seriously injured or die even when using safety equipment and other precautions. RIDE AT YOUR OWN RISK AND USE COMMON SENSE.

#### **A WARNING:** PARENTAL AND ADULT RESPONSIBILITY AND

**SUPERVISION IS NECESSARY:** Because products, like the RSF350, can and do present potential hazards plainly associated with their use, it is well recognized THE NEED FOR EXERCISE OF PARENTAL RESPONSIBILITY IN SELECTING RIDING PRODUCTS APPROPRIATE TO THE AGE OF A CHILD, OR PARENTAL SUPERVISION IN SITUATIONS IN WHICH CHILDREN OF VARIOUS AGES MAY HAVE ACCESS TO THE SAME RIDING PRODUCTS, IS IMPORTANT. Not every product is appropriate for every age or size of child, and different age recommendations are found within this category of product which are intended to reflect the nature of the hazards and the expected mental or physical ability, or both, of a child to cope with the hazards.

The recommended minimum rider age is 13 and older. Any rider unable to fit comfortably on the RSF350 should not attempt to ride it. A parent's decision to allow his or her child to ride this product should be based on the child's maturity, skill and ability to follow rules.

#### Keep this product away from small children and remember that it is intended for use only by persons who are, at a minimum, completely comfortable and competent while operating the product.

Persons with any mental or physical conditions that may make them susceptible to injury, impair their physical dexterity or mental capabilities to recognize, understand, and follow safety instructions and to be able to understand the hazards inherent in product use, should not use or be permitted to use products inappropriate for their abilities. Persons with heart conditions, head, back or neck ailments (or prior surgeries to these areas of the body), or pregnant women, should be cautioned not to operate such products.

# DO NOT EXCEED THE WEIGHT LIMIT OF 140 lb (64 kg). Rider weight does not necessarily mean a person's size is appropriate to fit or maintain control of the product.

#### **CHECK AND MAINTAIN PRODUCT CONDITIONS**

Before use, check to confirm that any and all chain guards or other covers and guards are in place and in serviceable condition. Check that the brake is functioning properly, and that tires are inflated properly and have sufficient tread remaining. The product should be maintained and repaired in accordance with the manufacturer's specifications, using only the manufacturer's authorized replacement parts, and should not be modified from the manufacturer's original design and configuration. Replace loose or broken parts immediately.

Usage	7
Repair and Maintenance	
Troubleshooting Guide	
Product Parts	
Warranty and Contact Information	14

#### ACCEPTABLE RIDING PRACTICES AND CONDITIONS Always check and obey any local laws or regulations w

Always check and obey any local laws or regulations, which may affect the locations where the electric motorbike may be used. Keep safely away from cars and motor vehicle traffic at all times, and only use where allowed and with caution.

Do not activate the speed control on the hand grip unless you are on the product and in a safe, outdoor environment suitable for riding.

The normal powered top speed of the RSF350 will be approximately 14 mph (22 km/h), which can be affected by conditions, such as rider weight, inclines, tire inflation and battery charge level. Avoid excessive speeds that can be associated with downhill rides.

Maintain a hold on the handlebars at all times. Do not touch the brake or motor on your product when in use or immediately after riding as these parts can become very hot.

Ride defensively. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Be careful to avoid pedestrians, skaters, skateboards, scooters, bikes, children or animals who may enter your path, and respect the rights and property of others.

The RSF350 is intended for use on flat, dry surfaces, such as pavement or level ground, without loose debris, such as sand, leaves, rocks or gravel. Wet, slick, bumpy, uneven or rough surfaces may impair traction and contribute to possible accidents. Do not ride your RSF350 in mud, ice, puddles or water. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Avoid sharp bumps, drainage grates, and sudden surface changes.

Do not attempt or do stunts or tricks on your RSF350. The RSF350 is not made to withstand abuse from misuse, such as jumping, curb grinding or any other type of stunts. Racing, stunt riding, or other maneuvers also enhance risk of loss of control, or may cause uncontrolled rider actions or reactions.

Never allow more than one person at a time to ride the RSF350.

Do not ride at night or when visibility is limited.

Never use near steps or swimming pools.

Do not allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts, wheels, drivetrain, or chain while the motor is running.

Never use headphones, a cell phone or text when riding.

Never hitch a ride with a vehicle.

Do not ride your RSF350 in wet or icy weather and never immerse the product in water, as the electrical and drive components could be damaged by water or create other possibly unsafe conditions. Never risk damaging surfaces, such as carpet or flooring, by use of an electric motorbike indoors.

# SAFETY WARNINGS

#### **PROPER RIDING ATTIRE**

Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads and kneepads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, long pants, and gloves are recommended. Always wear athletic shoes (lace-up shoes with rubber soles) and keep shoelaces tied and out of the way of the wheels, motor and drive system. Never ride barefooted or in sandals.

#### **USING THE CHARGER**

The charger supplied with the electric motorbike should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the product must not be charged until the charger has been repaired or replaced.

Use only with the recommended charger.

Use caution when charging.

The charger is not a toy. Charger should be operated by an adult.

Do not operate charger near flammable materials.

Unplug charger and disconnect from product when not in use.

Always disconnect from the charger prior to wiping down and cleaning your electric motorbike with damp cloth.

FAILURE TO USE COMMON SENSE AND HEED THE ABOVE WARNINGS FURTHER INCREASES RISK OF SERIOUS INJURY. USE AT YOUR OWN RISK AND WITH APPROPRIATE AND SERIOUS ATTENTION TO SAFE OPERATION. USE CAUTION.

# **BEFORE YOU BEGIN**

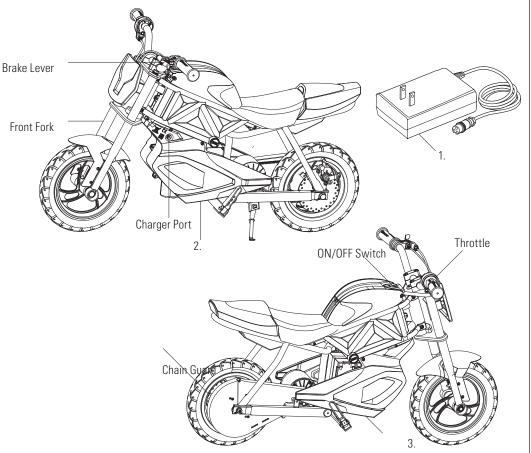
Remove contents from box. Remove the separators that protect the components from damage during shipping. Inspect the contents of the box for scratches in the paint, dents or kinked cables that may have occurred during shipping. Because the RSF350 is 95 percent assembled and packed at the factory, there should not be any problems, even if the box has a few scars or dents.

# MAKE SURE POWER SWITCH IS TURNED "OFF" BEFORE CONDUCTING ANY ASSEMBLY OR MAINTENANCE PROCEDURES.

### Estimated Assembly and Set-Up Time

Razor recommends assembly by an adult. Allow up to 15 minutes for assembly.

Allow up to 12 hours for initial charge (see page 6 for charging information).



### A WARNING:

DO NOT USE NON-RAZOR PRODUCTS WITH YOUR RAZOR RSF350. The RSF350 has been built to certain Razor design specifications. The original equipment supplied at the time of sale was selected on the basis of its compatibility with the frame, fork and all other parts. Certain aftermarket products may not be compatible and will void your warranty.

**Product ID Locations:** (See locations to the left)

- 1. Charger
- 2. Underneath Frame
- 3. Battery Cover
- 4. UPC Side of Box (not shown)

#### **Plastic Bag Contents:**

- Charger
- Tool
- Handlebar Clamps
- Owner's Manual

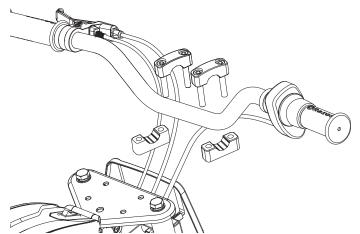
6 mm Allen Wrench (Included)

Required Tool

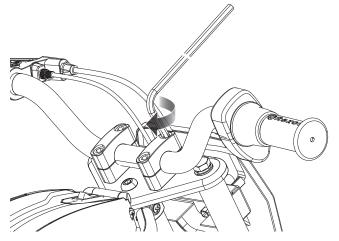
**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# **ASSEMBLY AND SET-UP**

# Attaching the Handlebars Required Tool: 6 mm Allen Wrench (included)

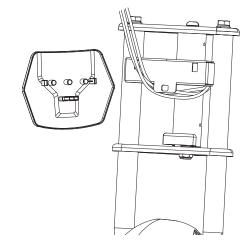


**1** Place the handlebars in the handlebar clamps.



**2** Align parallel to the fork and tighten the bolts using a 6 mm Allen wrench. When properly tightened, the handlebars should not move forward or backward.

### □ Attaching the Number Plate



1 Slip the cables through the slit on the top of the number plate. Align the number plate with the holes on the fork and snap on the number plate.

**WARNING:** Failing to properly adjust and tighten the bolts that affix the handlebars can cause you to lose control and crash.

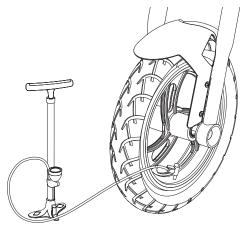
Need Help? Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at www.razor.com. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# ASSEMBLY AND SET-UP

### Inflating the Tires

Tires are inflated when shipped, but they invariably lose some pressure between the point of manufacturing and your purchase. **Inflate the tires to the correct PSI before first time use.** 

**Note:** Lower air pressure can result in a shorter ride time. Periodically check both tires. Reinflate when needed.



Using a bicycle tire pump equipped for a Schrader valve, inflate both tires to the PSI indicated on the sidewall of the tire.

**WARNING:** Do not use the RSF350 for the first time until you have inflated the tires to the correct PSI. Failure to do so may damage your motor bike and void your warranty.

**WARNING:** Do not overinflate, as this could damage the tire or wheel.

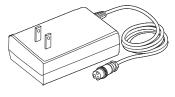
**Note:** The pressurized air supplies found at gasoline stations are designed to inflate high-volume automobile tires. If you decide to use such an air supply to inflate your tires, first make sure the pressure gauge is working, then use very short bursts to inflate to the correct PSI. If you inadvertently overinflate the tire, release the excess pressure immediately.

# CHARGING THE BATTERY

# Your RSF350 may not have a fully charged battery; therefore you must charge the battery prior to use.

- Initial charge time: 12 hours.
- Recharge time: up to 12 hours, even if the light turns green. Recommended maximum charging time is 24 hours.
- Always charge the battery immediately after riding.
- Fully charge battery before storing for extended periods of time.
- Unplug charger from the wall outlet when not in use.
- Failure to recharge battery periodically may result in a battery that will not accept a charge.
- Make sure the RSF350's power switch is turned **OFF** when unit is not in use. If the power switch is left on for an extended period of time, the battery may reach a stage at which it will no longer hold a charge.
- To ensure long battery life, never store the product in freezing or below freezing temperatures! Freezing will permanently damage the battery.
- Run time: Up to 30 minutes of continuous ride time. Run time may vary depending on riding conditions, rider weight, climate, and/or proper maintenance.
- Constant stopping and starting may shorten ride time.
- Battery life can vary depending on proper maintenance and usage of the unit.

Charger (Note: Charger design may vary from one shown)

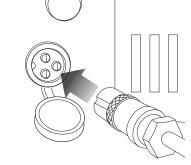


**Note:** Make sure power is turned **OFF** when product is not in use. If the power switch is left on for an extended period of time, the battery may reach a stage at which it will no longer hold a charge.



**1** Plug the charger plug into wall outlet. The light on the charger should be green.

**Note:** If green light (LED) does not turn on, try a different outlet.



**2** Make sure the power is in the **OFF** position. Plug the charger into the charger port on the product. The light on the charger should turn red during charging. The light will turn green again when charging is complete.

**WARNING:** Use ONLY with the recommended charger. Batteries are only to be charged under adult supervision. The charger is not a toy. Always disconnect the charger before wiping down and/or cleaning the RSF350 with a damp cloth.

The charger supplied with the RSF350 should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the RSF350 must not be charged until it has been repaired or replaced.

Chargers have built-in overcharge protection to prevent battery from being overcharged.

**Note:** If the charger gets warm during regular use, this is a normal response and is no cause for concern. If your charger does not get warm during use, it does not mean that it is not working properly.

Wall outlet - Green (stand by) Wall outlet and Unit - Red (Charging) Charging complete - Green (Charged)

**Note:** Continue charging unit even if light turns green prior to 12 hours.

**WARNING:** Battery charge can deplete over time. Periodically recharge battery when not in use.

# PRE-RIDE CHECKLIST



### Brake

Check the brake for proper function. When you squeeze the brake lever, the brake should provide positive braking action. When you apply the brake with the speed control on, the brake cut-off switch will stop the motor.



#### Tires

Periodically inspect the tires for excess wear and replace as needed. Regularly check the tire pressure and inflate as needed. If you get a flat tire, the inner tube can be patched or a new tube can be purchased from Razor or an authorized repair center.



### Frame, Fork and Handlebars

Check for cracks or broken connections. Although broken frames are rare, it is possible for an aggressive rider to run into a curb or object and wreck, bend or break the frame. Get in the habit of inspecting your product on a regular basis.

### Insurance

Do not assume that your existing insurance policies necessarily provide coverage for electric product use. Check with your insurance company for information regarding insurance.



### Safety Gear

Always wear proper protective gear, such as an approved safety helmet. Elbow pads, kneepads, pants and long sleeves are recommended. Always wear closed toe shoes (lace-up with rubber soles) and keep shoelaces tied and out of the way of the wheels, motor and drive system. NEVER RIDE BAREFOOTED OR IN SANDALS.



### Laws and Regulations

Always check and obey any local laws or regulations.

### Hard Before ev

### **Hardware/Loose Parts**

Before every ride, check all parts, such as nuts, bolts, cables, fasteners, etc., to ensure they are secure and assembled correctly. There should not be any unusual rattles or sounds from loose parts or broken components. If the unit is damaged, do not ride. **Reference "Safety Warnings" on pages 1 and 2 of this manual.** 

### Storage

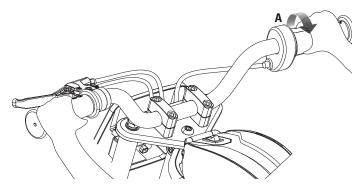
Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when not in use.

# USAGE

### □ Starting the RSF350

Place both hands on the handlebars. Slowly push forward with one foot and apply the throttle (A).

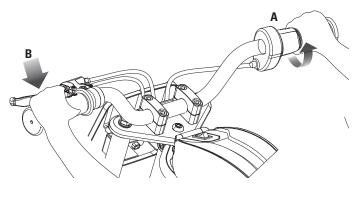
Note: Keep both feet on the foot pegs when unit is in motion.



#### □ Stopping the RSF350

Release the throttle (A) and apply the brake (B).

**Note:** When coming to a complete stop, place both feet on the ground to balance the unit.



### **REPAIR AND MAINTENANCE**

#### Turn power switch "OFF" before beginning repair or maintenance:

- Read the instructions
- Secure the product under repair

exposed parts

Exercise caution around

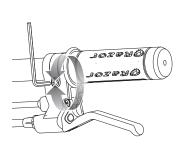
- Remove charger plug
- Turn the power switch off

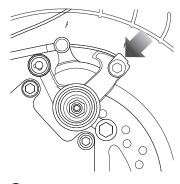
#### Testing the Brake

To use the brake, squeeze the brake lever to increase the pressure on the brake. The brake lever is fitted with a cable adjuster to compensate for cable stretch and/or to fine-tune the lever movement to engage the brake. If brake is not engaging properly, follow instructions for adjusting the brake outlined below.

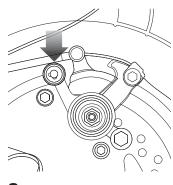
#### Adjusting the Brake

Required Tool: 5 mm Allen Wrench (not included)





**1** To adjust brake cable play, thread the brake lever adjuster in or out 1/4 to 1/2 turn until the desired brake adjustment is attained. Most adjustments are complete at this step. If brake still needs further adjustment, proceed to step 2. **2** If the brake has too much slack, loosen the rear anchor bolt with a 5 mm Allen wrench and pull the brake wire tighter. The distance of the brake wire between the end of the cable and the anchor bolt should be between 37 mm and 44 mm.

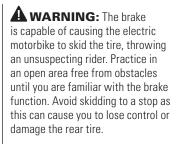


• Contact Razor customer service

if unsure about any repair or

maintenance

**3** If the disc brake is dragging on the brake pads, use your fingers to twist the caliper adjuster in either direction until disc is centered between the brake pads.



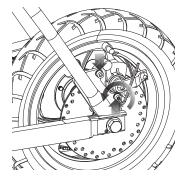
**Note:** The brake lever contains a safety switch to cut power to the motor when the brake is applied. In an emergency, applying the brake will always stop the product from moving. Do not disable or replace this brake lever with anything other than a genuine Razor replacement part.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

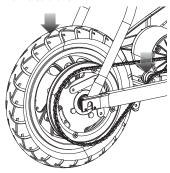
# **REPAIR AND MAINTENANCE**

### Chain and Rear Wheel Replacement

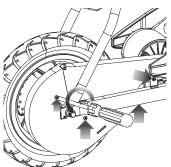
Required Tools: Phillips Screwdriver, 14 mm Wrench, 17 mm Wrench, 5 mm Allen Wrench (not included)



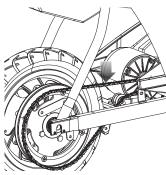
**1** Using a 5 mm Allen wrench, loosen the two (2) bolts on the brake caliper and remove brake caliper from disc brake.



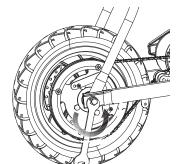
**4** Push the chain tensioner down to loosen the chain and remove the chain from the wheel sprocket and motor sprocket. Push wheel downward to remove.



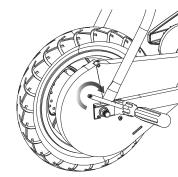
**2** Loosen the four (4) Phillips screws and remove chain guard.



**5** Install the new chain or wheel by slipping the chain around the axle bolt. Slide the axle bolt into the slots on the frame. Slide the chain tensioner down and maneuver the chain onto the rear sprocket and motor sprocket.



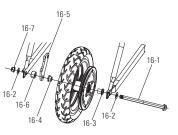
**3** Using a 14 mm and 17 mm wrench, loosen the locknut and axle bolt on the rear wheel.



**6** Re-attach the chain guard.

**WARNING:** Failing to properly adjust and tighten the nuts and bolts that affix the front wheel can cause you to lose control and fall.

Note the hardware sequence (from outside toward the center).



Left Side (Brake) 16-7 17 mm Lo

17 mm	Locknut
Flat Wa	asher

#### **Frame** 16-6

16-2

16-6 Spacer16-5 Caliper Bracket16-4 Spacer (Small)

#### **Right Side (Throttle)**

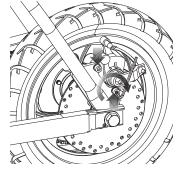
3		Hat	Spacer (La	arge)

#### Frame

16-

16-2 Flat Washer 16-1 Axle Bolt

**WARNING:** To avoid a pinch or injury, keep fingers away from moving sprockets and chain.



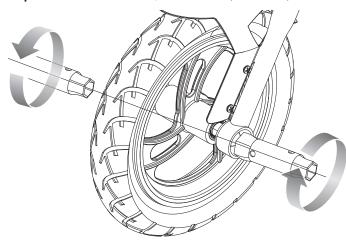
**7** Re-attach the brake caliper to the disc brake and tighten securely in place with bolts removed in Step 1.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# **REPAIR AND MAINTENANCE**

#### Front Wheel Replacement

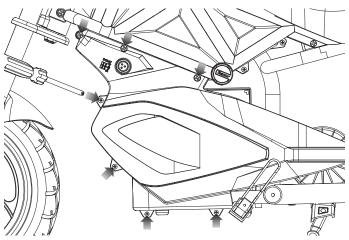
Required Tools: 14 mm Wrench, 17 mm Wrench (not included)



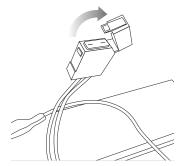
**1** Using 14 mm and 17 mm wrench loosen the locknut; slide axle bolt out and remove front wheel.

### Replacing the Fuse

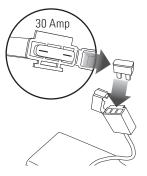
Required Tool: Phillips Screwdriver (not included)



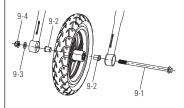
**1** Using a Phillips screwdriver, loosen the seven (7) screws from the battery cover and remove cover.



**2** Locate the fuse box attached to the batteries. Open cover to expose the fuse.



**3** Remove the fuse and replace with a new one of equal amperage. Close the cover and reattach the battery cover.



**Note:** The arrangement of the hardware sequence:

9-4 Locknut 9-3 Washer

**Front Fork** 9-2 Spacer

Wheel 9-2 Spacer

**Front Fork** 9-3 Washer 9-1 Axle Bolt

**WARNING:** Failing to properly adjust and tighten the nuts and bolts that affix the front wheel can cause you to lose control and fall.

**WARNING:** To prevent shock, please follow the instructions accordingly and do not skip or combine any steps.

**WARNING:** To avoid a pinch or injury, keep fingers away from moving sprockets and chain.

# **REPAIR AND MAINTENANCE**

### Battery Care and Disposal

Do not store in freezing or below freezing temperatures. To properly maintain your battery and ensure maximum battery life, carefully read the "Charging the Battery" section on page 6 of this owner's manual.



CONTAINS SEALED NON-SPILLABLE LEAD-ACID BATTERIES. BATTERIES MUST BE RECYCLED

**Disposal:** Your Razor product uses sealed lead-acid batteries which must be recycled or disposed of in an environmentally sound manner. Do not dispose of a lead-acid battery in a fire. The battery may explode or leak. Do not dispose of a lead-acid battery in your regular household trash. The incineration, land filling or mixing of sealed lead-acid batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a federal or state approved lead-acid battery recycler or a local seller of automotive batteries. If you live in Florida or Minnesota, it is prohibited by law to throw away lead-acid batteries in the municipal waste stream.

### Charger

The charger supplied with the product should be regularly examined for damage to the cord, plug, enclosure and other parts, and in the event of such damage, the electric motorbike must not be charged until it has been repaired or replaced.

Use ONLY with the recommended charger.

### □ Wheels

Wheels and drive system are subject to normal wear and tear. It is the responsibility of the user to periodically inspect wheels for excess wear and adjust and replace drive train components as required.

### Replacement Parts

The most frequently requested replacement parts are available for purchase at some Razor retail partners. For the complete selection of replacement parts visit www.razor.com.

### Service Centers

- For a list of authorized Razor repair centers:
- Check online at www.razor.com.
- Additional Customer Service contact information is listed on the back of this manual.



In the US and Canada only: For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit http://www.call2recycle.org

**WARNING:** If a battery leak develops, avoid contact with the leaking acid and place the damaged battery in a plastic bag. Refer to the disposal instructions at left. If acid comes into contact with skin or eyes, flush with cool water for at least 15 minutes and contact a physician.

**WARNING:** Battery posts, terminals and related accessories contain lead and lead compounds. **Wash your hands after handling.** 

# TROUBLESHOOTING

\*Product(s) should be turned **OFF** and fully charged prior to doing any Troubleshooting. **NOTE:** All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Electric motorbike does not run	Undercharged battery	Charge the battery. A new battery should have been charged for at least 12 hours before using the electric motorbike for the first time and up to 12 hours after each subsequent use.
		Check all connectors. Make sure the charger connector is tightly plugged into the charging port, and that the charger is plugged into the wall.
		Make sure power flow to the wall outlet is on.
	Loose wires or connectors	Check all wires and connectors to make sure they are tight.
		The fuse will burn out and automatically shut off the power if the motor is overloaded.
Electric motorbike was running but suddenly stopped	Burned-out fuse	An excessive overload, such as too heavy a rider or too steep a hill, could cause the motor to overheat. Replace the fuse with a new one of equal amperage. Correct the conditions that caused the fuse to burn out and avoid repeatedly burning out fuse (Refer to page 9 of this manual).
		Contact your local Razor authorized service center for diagnosis and repair.
Short run time (less than 15 minutes per charge)	Motor or electrical switch damage	Charge the battery. A new battery should have been charged for at least 12 hours before using the electric motorbike for the first time and up to 12 hours after each subsequent use.
	Undercharged battery	Check all wires atnd connectors. Make sure the battery connector is tightly plugged into the charger connector, and that the charger is plugged into the wall.
	Tires are not properly inflated	The tires are inflated when shipped but they invariably will lose some pressure between the point of manufacturing and your purchase. Refer to instructions on page 5 of this manual to properly inflate tires.
	Battery is old and will not accept full charge	Even with proper care, a rechargeable battery does not last forever. Average battery life depends on product use and conditions. Replace only with a Razor replacement battery.
	Brake is not adjusted properly	Refer to brake adjustment instructions on page 7 of this manual.
Electric motorbike runs sluggishly	Riding conditions are too stressful	Use only on solid, flat, clean and dry surfaces, such as pavement or level ground.
	Tires are not properly inflated	The tires are inflated when shipped, but they invariably will lose some pressure between the point of manufacturing and your purchase. Refer to instructions on page 5 of this manual to properly inflate tires.
	Electric motorbike is overloaded	Make sure you do not overload the electric motorbike by allowing more than one rider at one time, exceeding the maximum weight limit, going up too steep a hill or towing objects behind the product.
Sometimes the product doesn't run, but other times it does.	Loose wires or connectors	Check all wires around the motor and all connectors to make sure they are tight.
	Motor or electrical switch damage	Contact your local Razor authorized service center for diagnosis and repair.
Electric motorbike does not stop when applying the brake	Brake is not adjusted properly	Refer to instructions on page 7 of this manual to properly adjust brake.
Electric motorbike makes loud noises or grinding sounds	Chain is too dry.	Apply a lubricant such as 3 in $1^{\text{TM}}$ or $\text{Tri-Flow}^{\text{TM}}$ to the chain.

For more troubleshooting tips, a list of available replacement parts or to locate an authorized Service Center in your area, visit our website at www.razor.com or call toll free +1 866-467-2967 to speak to a live Customer Service Representative.

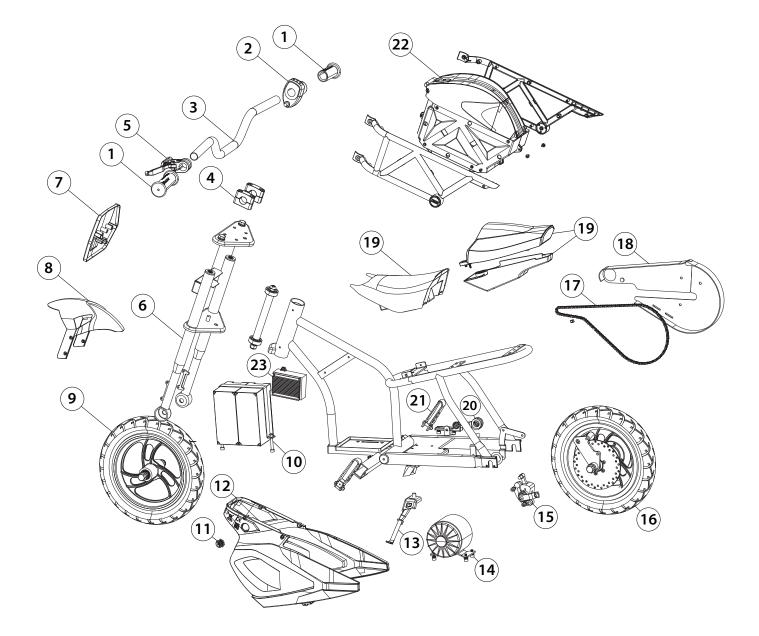
# RSF350 PARTS

Keep your RSF350 running for years with genuine Razor parts. Visit our website or e-mail us for more information on spare part availability. (Specifications subject to change without notice.)

- 1. Handlebar Grips (Right/Left)
- 2. Twist-Grip Throttle
- 3. Handlebar
- 4. Handlebar Clamp (Upper/Lower)
- 5. Brake Lever Assembly
- 6. Front Fork
- 7. Number Plate
- 8. Front Fender

- 9. Front Wheel Complete
- 10. Battery with Fuse
- 11. Charger Port
- 12. Battery Cover
- 13. Kickstand
- 14. Motor (24V/250W)
- 15. Disc Brake
- 16. Rear Wheel Complete

- 17. Chain
- 18. Chain Guard
- 19. Seat with Body Fairing Complete
- 20. Chain Tensioner
- 21. Foot Pegs
- 22. Storage Compartment
- 23. Control Module



**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

NOTICE: INSURANCE YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS SCOOTER/ELECTRIC RIDE-ON PRODUCT. TO DETERMINE IF COVERAGE IS PROVIDED, YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT.

## FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

A WARNING: Changes or modifications to this unit not expressly approved by Razor USA, could void the user's authority to operate the equipment.

### WARRANTY

#### **Razor Limited Warranty**

The manufacturer warranties this product to be free of manufacturing defects for a period of 90 days from date of purchase. This Limited Warranty does not cover normal wear and tear, tire, tube or cables, or any damage, failure or loss caused by improper assembly, maintenance, storage or use of the Razor RSF350.

This Limited Warranty will be void if the product is ever:

- used in a manner other than for recreation or transportation;
- modified in any way;
- rented.

The manufacturer is not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product.

Razor does not offer an extended warranty. If you have purchased an extended warranty, it must be honored by the store at which it was purchased.

For your records, save your original sales receipt with this manual and write the serial number below.

# **CUSTOMER SERVICE CONTACT INFORMATION**

**Need Help?** Visit our website for product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed below:

#### AMERICAS

Razor USA LLC P.O. Box 3610 Cerritos, CA 90703 USA

+1 866 467 2967 Monday - Friday 8:00 AM - 5:00 PM Pacific Time customersupport@razorusa.com

#### UNITED KINGDOM AND IRELAND

Razor USA LLC (UK) Unit 20 Hartnoll Business Centre Post Hill, Tiverton Devon EX16 4NG UK

+44 (0) 120 267 2702

info@razoreu.com

Printed in China for Razor USA LLC.

#### EUROPE, MIDDLE EAST, AFRICA

Razor USA LLC (Europe) Handelsweg 2 2742 RD Waddinxveen Netherlands

+44 (0) 120 267 2702 info@razoreu.com

#### AUSTRALIA AND NEW ZEALAND

Razor USA LLC P.O. Box 4280 Auburn South VIC 3122 Australia +1 800 954 354 (AU) +0 800 003 221 (NZ) info@razoranz.com

#### ASIA

Razor USA LLC (Asia) P.O. Box 3610 Cerritos, CA 90703 USA

+81 50 7579 6622 info@razor-asia.com

#### IMPORTED IN JAPAN BY B-PLUS ASIA CORP.

Razor USA LLC **9 THE RIESTIK COMPANY** Kurokawa 3-1, Asaoku, Kawasaki, Kanagawa 215-0035 JAPAN

+81 (0) 44 328 9057 Tel +81 (0) 44 328 9067 Fax info@razor-asia.com

Copyright © 2003-2021 Razor USA, LLC. All rights reserved. Razor® and the Razor logo design are among the registered trademarks of Razor USA LLC in the United States and/or select foreign countries. RSF350<sup>™</sup> and the RSF350 logo design are trademarks of Razor USA LLC.