

These simple mechanical adjustments should resolve the issue. **Before** replacing any parts, please review the service bulletin below and follow each step as instructed.

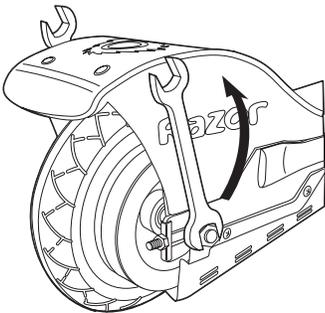
### Chain Tension Adjustment and Rear Wheel Alignment

**Tools Needed:** 10mm wrench,  
two (2) 8mm wrenches  
two (2) 17mm wrenches

**⚠ WARNING:** Turn off the main power switch before proceeding with the following instructions.

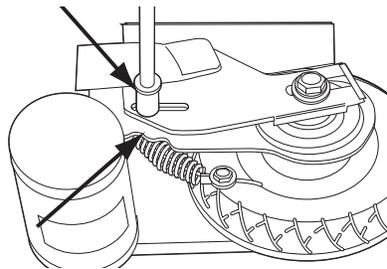
#### Step 1

Using two 17mm wrenches, loosen the rear axle bolt by turning the wrenches counter clockwise. **DO NOT** remove locknuts.



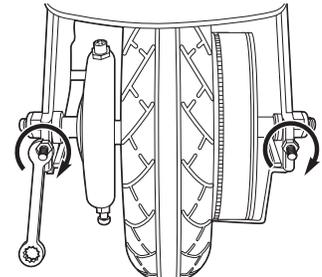
#### Step 2

Using two 8mm wrenches, loosen the brake housing and anchor bolt which is located in the long slot on the rear left hand side (kickstand side) of the unit without removing the anchor bolt.



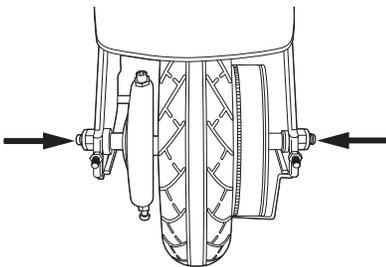
#### Step 3

Using a 10mm wrench, loosen the tension adjusters on the axle 1/8 to 1/4 turn to fine-tune the chain tension. Both adjusters must be adjusted the exact same amount to maintain proper wheel alignment.



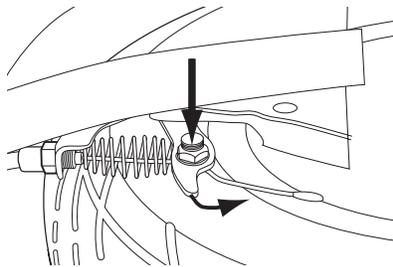
#### Step 4

Once the chain tension is correct, re-tighten the locknuts on the axle bolt leaving no more than two threads on either side of the axle bolt. Re-tighten the brake anchor bolt (refer to step 2). Test run the scooter. Readjust as needed.



#### Step 5

Manually spin the rear wheel. If the rear wheel does not spin around at least one full turn or if it feels tight, using a 10mm open wrench, slowly loosen the nut holding the brake cable to release tension on the brake cable and re-tighten. Check rear wheel again.



**Note:** The Reset Button will need to be replaced if the circuit breaker has popped more than two times prior to making all the mechanical adjustments.